



Birthday Party Host

About InflateSpace:

InflateSpace is the North East's first indoor inflatable theme park. We take unused warehouses and transform them into exciting and exhilarating leisure centres for all the family. With assault courses, giant slides, inflatable activities, wipe out zones and much more...there's something for everyone at InflateSpace!

Here at InflateSpace we aim to give our customers the best possible experience, through unparalleled facilities and amazing customer service. We are currently opening sites across the North East of England and plan to provide the ultimate indoor inflatable theme park experience.

Job Description:

Birthday Parties are a very special part of our business and you have a very responsible role dealing with the parents and their guests and making this day extra special for them. It's your job to ensure each party group feels like a true VIP! The Party staff are focused on the parties, ensuring each party runs smoothly and on time, however all our staff learn to multi task and in any down time will help cover in other areas of the business. Party hosts are required to be able to work school holidays and most weekends.

Tasks:

Your responsibilities will include:

- Greeting party groups when they arrive. This includes taking food orders for the group, ensuring they are all checked in, collecting guest's shoes before they bounce and issuing party VIP wristbands and checking waivers..
- Looking after your party group for the duration of their stay at InflateSpace. This includes looking after guests both in the viewing area and those using the Inflatable facilities. It is important you ensure your guests have the best possible experience. So be sure to smile and interact!
- Ensuring the party areas is clean and tidy after each party.
- Deal with any customer requests promptly and courteously
At times you may be required to assist in other duties as required i.e. potwash, clearing tables in the upstairs viewing area etc.

Skills Needed:

- Good communication skill and interpersonal skills
- Able to provide exceptional customer service
- Problem solving and time management
- Supervision of party children
- Professionalism and resilience

Experience:

Previous work experience involving interaction with children would be beneficial. Any experience involving customer interaction and customer service would also be advantageous.