



Inflatable Supervisor (Court Marshal)

About InflateSpace:

InflateSpace is the North East's first indoor inflatable theme park. We take unused warehouses and transform them into exciting and exhilarating leisure centres for all the family. With assault courses, giant slides, inflatable activities, wipe out zones and much more...there's something for everyone at InflateSpace!

Here at InflateSpace we aim to give our customers the best possible experience, through unparalleled facilities and amazing customer service. We are currently opening sites across the North East of England and plan to provide the ultimate indoor inflatable theme park experience.

Job Description:

Our court marshals supervise and look after our customers whilst they are using our inflatable equipment. They are the key to ensuring customers have a fun and safe visit with us. Think of yourselves as an inflatable lifeguard who is there to ensure all bouncers are being safe as well as having the best possible time. Being a court marshal will also involve you helping out with various inflatable activities such as monitoring wipe out games, assisting with the assault courses and battle beam competitions! Please note marshals are required to be able to work school holidays and most weekends.

Tasks:

Your responsibilities will include:

- Greet and assist customers entering the inflatable arena
- Administer the safety briefing and explain the rules for each area of the park
- Monitoring the inflatable areas and ensuring that all customers are using the equipment safely and bouncing within their ability.
- Help coordinate various inflatable activities in the centre such as dodgeball games, battle beam competitions or assisting in fitness classes
- Monitoring customer's wristbands to ensure they are on the correct session
- Attend to any injured visitors within your designated area (and clearing the court and alerting management if necessary)
- At times you may be required to assist in other duties as required i.e. potwash, clearing tables in the upstairs viewing area etc.

Skills Needed:

- Good communication skills and interpersonal skills
- Able to provide exceptional customer service
- Health & Safety knowledge
- Leadership & Ability to Work as part of a team
- Ability to speak in front of large groups

Experience:

Previous work experience involving face-to-face customer interaction and customer service in a fast paced/ leisure environment would be advantageous. Any first aid qualifications would also be beneficial (but not essential).